

Your Restoration Professional will invite you to the iink web app via email and text generated by iink.

You'll start by setting up your account with iink.



Reminder: Mary Property, your signature requested
by Joe's Roofing

Hi Mary Property,

Joe's Roofing has registered your Access Home Insurance claim
P012345 with iink Payments!

iink Payments helps Joe's Roofing complete your restoration
quickly by processing your insurance funds in a fast, secure
platform.

To get started, please verify your mortgage information and
authorize terms of this payment below:

[Click here to e-sign](#)

Please do not share this link with anyone, as it is unique to you.
Each property owner will receive a unique link like this.

Thanks,
The iink Team

After you click to start the enrollment process, this is the form that will need to be filled out where designated.

Once completed you will provide your electronic signature which will be used to process your insurance check.

Welcome to iink Payments

Not familiar with iink? [Learn more](#)

You have been listed as a property owner for the following insurance payment. In order to complete the transaction, we require a few actions on your part. Please complete the form as instructed below.

Why are we asking for this? We will be acting on your behalf with the mortgage company and insurance carrier, saving you and your contractor time and money.

Insurance

CARRIER	CLAIM #	POLICY #
Access Home Insurance	PO12345	123
DATE OF LOSS	TYPE OF LOSS	
Wed Dec 20, 2023	Hail	

Property Address

12345 Main Street, Wayne, NJ 07470

After account setup, you'll receive a link to e-sign your claim.

You should receive a link to e-sign by both email and text.



Reminder: lizs, your signature requested by Joe's Roofing

Hi lizs,

Job: –

Claim: **P012345**

Property Owner: **Mary Property**

Joe's Roofing is using iink to complete check endorsements digitally. You can sign or upload your signature using the unique link below:

[Click here to e-sign](#)

Please do not share this link with anyone, as it is unique to you.

Thanks,
The iink Team

Your privacy and security are our top priority.

Review the check images and stakeholders receiving funds.

We'll show you the front and back images of the insurance claim check, as well as all stakeholders who are receiving funds. All terms and conditions are also provided again.

Depending on the device you're using to view this document, you can use your finger or mouse to draw your signature. Or, if you already have a signature to upload, you can do that here.

Once done signing, Submit your claim.

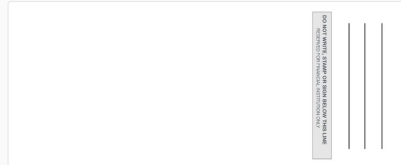
Instructions

Please sign below to endorse this check.

Front



Back



Payees

Name	Amount
Joe's Roofing	\$10,115.19

Terms & Conditions

This customer acceptance form ("Customer Acceptance Form") is between iLink, Corp. (hereinafter "iLink"), a company duly organized and validly existing, located at 400 N Ashley Dr Ste 2600-D, Tampa, Florida 33602, and the Customer whose signature is being requested (hereinafter "Customer" or "I"), together referred to as "Parties".

By submitting a signature, Customer agrees to use the Services in accordance with the General Terms and Conditions ("GTC") set forth at <https://iLinkpay.com/terms/general/> (the "Agreement"). The Customer has had the opportunity to review the General Terms and Conditions and the incorporated documents therein prior to executing this Customer Acceptance Form. iLink recommends that Customer prints copies of these documents for Customer's records.

 Draw Signature

lizz,

Your title

Submit

Sign as lizz using your **legal name only** to accept the terms and endorse this check. Your company name and title will be added automatically.

Joe's Roofing
lsieling+test1@iLinktech.com
2135551568



Great, you're signed up!

Connect a bank account

If you're not receiving funds from active claims, you do not need to connect a bank account.



Security with Plaid

iink uses Plaid to verify ownership of your bank account and send your funds. It's used by Venmo, American Express and thousands of businesses.

For more information, see Plaid's [security certifications](#).

Loading...

iink is an authorized third party sender of Avidia Bank, a licensed money transmitter. All money transmission is provided by Avidia Bank (NMLS ID: 422902).



Choose how you'll link your bank account



Instant

✓ RECOMMENDED

Log into your bank to link instantly



Manual

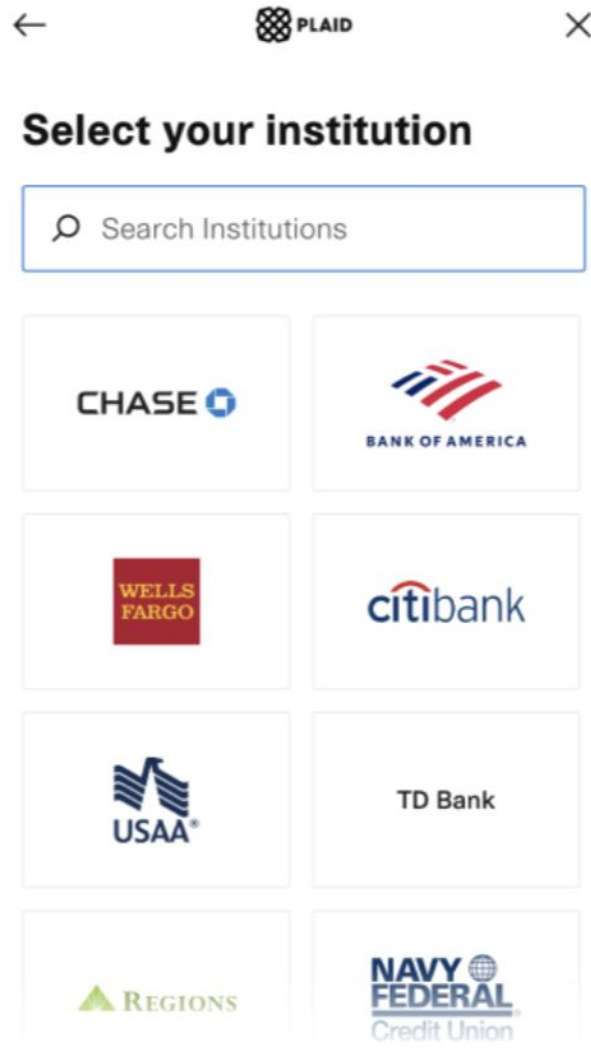
Enter account and routing numbers. Typically takes 1-2 days to verify.

Continue

Option 1 — signing into your banking institution.

To use this option, you'll connect through Plaid and you'll select your banking institution. Once in the Plaid app, follow the directions to connect your bank. You'll be signing into your bank institute using the credentials you always use, and you will automatically connect your designated account, which will ensure iink deposits all funds into your authenticated bank account.

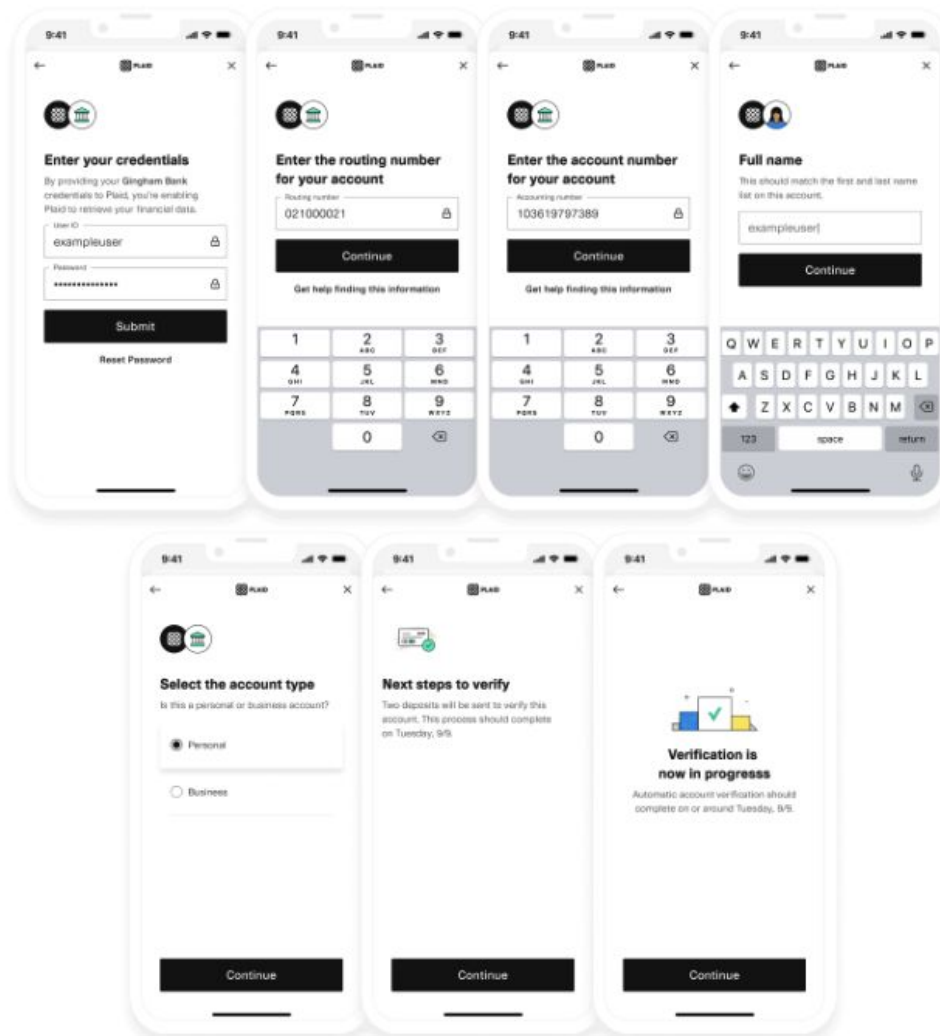
This method is recommended because it prevents typos and ensures no delays in depositing your funds.



Option 2 — entering routing and account numbers manually.

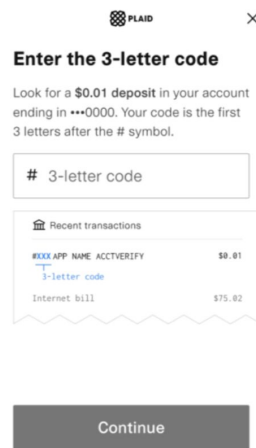
If you would prefer to enter your routing and account numbers manually, you can do so, however this is a more in depth process that will take multiple days to complete.

You will still use the Plaid program, however you will choose the micro deposit method to confirm your designated bank account.



VERY IMPORTANT - You must confirm your micro-deposits from Plaid to complete the connection.

In order to authenticate the bank account added, Plaid will ask you to confirm micro-deposits into the account. You'll either need to log into your bank account online, or call your bank, to receive the 3-letter code at the front of the transaction name.



The image shows a mobile app interface for Plaid. At the top, there's a header with the Plaid logo and a close button (X). Below the header, the title "Enter the 3-letter code" is displayed. A message states: "Look for a \$0.01 deposit in your account ending in ***0000. Your code is the first 3 letters after the # symbol." Below this message is a text input field with the placeholder "# 3-letter code". Underneath the input field is a section titled "Recent transactions" with a list of transactions. The first transaction is "XXXX APP NAME ACTVERIFY" for \$0.01, with a blue "3-letter code" link next to it. The second transaction is "Internet bill" for \$75.02. At the bottom of the screen is a large grey button labeled "Continue".

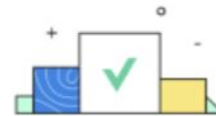
You need to enter this code in order to confirm the micro deposits. You only get 3 attempts and Plaid will lock the system.

1. Behind the scenes, Plaid will send a single micro-deposit to your designated account.
2. You will need to log back into the iink app and verify the deposited amounts that Plaid has placed in your account in order to get verified, within one to two business days.
3. Once verification is successful or fails, Plaid sends an update which will be used to notify iink and you that their account is ready for ACH Deposits once the claim check has been fully endorsed.
7. Finally, Plaid will reverse the micro-deposit to pull back the deposit amount from your bank account.

Successful connection through Plaid!

Once the 3-letter code is submitted successfully, your bank account connection will be complete!

Please note — if this step is not completed, your bank account will not be connected and you will not be able to receive your funds until a successful authentication has been made



Success

Your account has been successfully
linked to iink Payments

Continue

The iink Customer Support Team is here to help!

For assistance registering your claim check or for questions regarding the process, please contact the iink Customer Support Team.

Customer Support Team

833-468-4465

info@iink.com

9am - 5pm EST (Eastern Standard Time),
Monday - Friday

In-app Chat

During our business hours, you can chat live with a Support representative by using the Chat bubble in the bottom right of the screen in our web app.

